A color mid-range business media phone for today's office workers and call attendants delivering crystal clear communications

The Polycom® VVX® 400 is an expandable color business media phone that delivers crystal clear communications enhanced collaboration and personal productivity.

Simplicity and ease-of-use

The VVX 400 phone brings high-quality, cost effective solution to front line staff handling moderate volume of calls through advanced UC telephony features. The intuitive color user interface of the VVX 400 makes navigation easy and requires minimal training.

Unsurpassed voice quality and clarity

The VVX 400 delivers breakthrough Polycom® HD Voice™ quality for life-like conversations, while minimizing fatigue making calls more efficient and productive.

Maximize productivity

Give your 4 line staff the best experience with this high quality twelve line color business media phone.

Customizable and expandable

The VVX 400 phone provides personalized information at a glance, through built-in web applications and custom backgrounds. The VVX 400 phone also comes ready for future expansion modules as your users' need and business grows.

Market-leading open standards interoperability

Designed for enhanced interoperability, the VVX 400 leverages and complements the other existing IT investments in your business. With the broadest call server interoperability in the industry, the Polycom VVX 400 mid-range business media phone can become the flexible and future-proof foundation for any organization's unified communications strategy.

Benefits

- Improve productivity for office staff and knowledge worker's via an intuitive larger, color display and easy to use line appearances

- Make more efficient and productive calls with the unparalleled voice clarity of Polycom® HD Voice™

- Leverage previous IT infrastructure investments—deploy VVX 400 business media phones on your existing network without needing to upgrade your call control platform

Polycom® VVX® 400 Series

USER INTERFACE FEATURES

- Backlit 3.5″ color LCD (320 x 240) resolution
- Voicemail support
- Adjustable base height
- Unicode UTF-8 character support. Multilingual user interface including Chinese, Danish, Dutch, English (Canada/US/UK), French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish, and Swedish

AUDIO FEATURES

- Polycom HD Voice technology delivers life-like voice quality for each audio pathhandset, the hands-free speakerphone, and the optional headset
- Polycom® Acoustic Clarity™ technology providing full-duplex conversations, acoustic echo cancellation and background noise suppression -- Type 1 compliant (IEEE 1329 full duplex)
- Frequency response – 150 Hz – 7 kHz for handset, optional headset and handsfree speakerphone modes
- Individual volume settings with visual feedback for each audio path
- DTMF tone generation (RFC 2833 and in-band)

FEATURE KEYS

- 4 context-sensitive "soft" keys
- context-sensitive "soft" keys
- Menu Key
- 2 volume control keys
- Illuminated mute key
- Illuminated headset key
- Illuminated hands-free speakerphone key

HEADSET AND HEARING AID COMPATIBILITY

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially-available TTY adapter equipment

CALL HANDLING FEATURES

- 4 lines (programmable line keys)
- Busy Lamp Field (BLF)
- Call timer and call waiting
- Call transfer, hold, divert (forward), pickup
- Called, calling, connected party information
- Local three-way audio conferencing
- One-touch speed dial, redial
- Do not disturb function
- Electronic hook switch capable

POWER

- Energy-saving after hours mode
- External Universal AC Adapter 48VDC; 12W

APPROVALS

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- Korea KC[3]
- UAE TRA
- Russia GOST-R[3]
- Brazil ANATEL[3]
- Australia A & C Tick
- ROHS compliant

SAFETY

- UL 60950-1
- CE Mark
- CAN/CSA C22.2 No 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1
- ICASA (add)
- CITC (add)

OPERATING CONDITIONS

- Temperature: 0 – 40°C (+32 – 104°F)
- Relative Humidity: 5% to 95%, noncondensing

STORAGE TEMPERATURE

- -40 – +70°C (-40 – +160°F)

POLYCOM VVX 400 COMES WITH:

- VVX 400 console
- Handset with handset cord
- Network (LAN) Cable - CAT-5E

SIZE

- 19 x 15 x 18 cm (7.5 x 6 x 7 in) (W x H x D)

PART NUMBERS

- 2200-46157-025 – VVX 400 WW PoE
- 2200-46162-025 – VVX 410 WW PoE

WEIGHT

- 2.0 lbs (0.9 kg)

UNIT BOX DIMENSIONS

- 12 x 8.25 x 4.25 in
- 3.1 lbs (1.4 kg)

COUNTRY OF ORIGIN

- China

WARRANTY

- One (1) year