



Cisco SPA504G 4-Line IP Phone

4-Line Business IP Phone with Enhanced Connectivity and Media for a New Level of User Experience



Highlights

- For business or home office use
- Full-featured 4-line business-class IP phone
- Monochrome backlit display for ease of use, aesthetics, and on-screen applications
- Connects directly to an Internet telephone service provider
- Dual switched Ethernet ports for connecting a computer behind the phone, reducing cabling costs
- Wideband audio for unsurpassed voice clarity and enhanced speaker quality
- Easy installation and highly secure remote provisioning
- Supports Session Initiation Protocol (SIP)

Telephony Features

- Four voice lines
- Line status: active line indication, with name and number
- Menu-driven user interface
- Speakerphone
- Call hold
- Music on hold
- Call waiting
- Caller ID name and number
- Outbound caller ID blocking
- Call transfer: attended and blind
- Three-way call conferencing
- Automatic redial of last calling and last called numbers
- On-hook dialing
- Call pickup: selective and group
- Call park and unpark
- Call blocking: anonymous
- Call forwarding: unconditional, no answer, on busy
- Call logs (60 entries each): made, answered, and missed calls
- Redial from call logs
- Personal directory with auto-dial (100 entries)
- Do not disturb
- Digits dialed with number auto-completion
- Anonymous caller blocking
- On-hook default audio configuration (speakerphone and headset)
- Called number with directory name matching
- Ability to call number using name: directory matching or via caller ID
- Subsequent incoming calls show calling name and number
- Date and time with support for intelligent daylight savings
- Call start time stored in call logs
- Call timer
- Name and identity (text) displayed at startup
- Speed dialing, eight entries
- Intercom
- Group paging

Hardware Features

- Pixel-based display: 128 x 64 monochrome LCD graphical display with backlight
- Dedicated illuminated buttons for:
 - Audio mute on/off
 - Headset on/off
 - Speakerphone on/off
- 4-way rocking directional knob for menu navigation
- Voicemail message waiting indicator (VMWI) light
- Voicemail message retrieval button
- Dedicated hold button
- Settings button for access to feature, setup, and configuration menus
- Volume control rocking up/down knob controls handset, headset, speaker, ringer
- Standard 12-button dialing pad
- High-quality handset and cradle
- Built-in high-quality microphone and speaker
- Headset jack: 2.5 mm
- LED test function
- Two Ethernet ports with integrated Ethernet switch: 10/100BASE-T RJ-45
- 802.3af-compliant PoE

Regulatory Compliance

- FCC (Part 15, Class B), CE Mark, A-Tick, C-Tick, Telepermit, UL, CB

Documentation

- Quick-Start Installation and Configuration Guide
- User Guide

Package Contents

- Cisco SPA504G 4-Line IP phone, handset, and stand
- Handset cord
- RJ-45 Ethernet cable

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POWER SUPPLY

- Power supply is optional and is purchased separately
- Models: Cisco PA100-NA, PA100-EU, PA100-UK, PA100-AU
- DC output voltage: +5 VDC at 2.0A maximum
- Switching power adapter: 100-240V 50-60 Hz AC input

PHYSICAL INTERFACES

- Two 10/100BASE-T RJ-45 Ethernet ports (IEEE 802.3)
- Handset: RJ-9 connector
- Built-in speakerphone and microphone
- Headset 2.5-mm port

INDICATOR LIGHTS/LEDS

- Speakerphone on/off button with LED
- Headset on/off button with LED
- Mute button with LED
- Message waiting LED

BODY DIMENSIONS

- 214 x 212 x 44 mm (8.42 x 8.35 x 1.73 in.) (W x H x D)

UNIT WEIGHT

- 2.00 lb (0.9kg)

OPERATING TEMPERATURE

- 0° – 40°C (32° – 104°F)

STORAGE TEMPERATURE

- -20° – 70°C (-4° – 158°F)

OPERATING HUMIDITY

- 5% to 95% noncondensing

STORAGE HUMIDITY

- 5% to 95% noncondensing